Updating, entering, or reentering your PIN

If you’re receiving the error message shown below, you may need to update, enter, or reenter a PIN to continue using hoopla. To update your PIN settings, note the following steps:

1. Open the website settings by clicking on the gear icon located in the upper right corner of the site.

2. From the “Settings” page, click “Library” to open the settings for your library.

3. Click the “PIN” field to enter your PIN. After entering your PIN, click “Save.”